

Dispatch 360 Ai

Operational command, communication & control platform — with an AI dispatcher. Full capability overview.

Full System Capabilities



Emmy — Autonomous AI Dispatcher

An AI dispatcher answering both the radio net and the phone, 24/7, in a natural human voice and the caller's language.

- Opens & auto-routes calls to the right team by incident type (security/medical/fire/rescue)
- Caller identity verification, step-by-step life-saving medical guidance, radio protocol & radio-check
- Web info lookup, live traffic (Google Maps), and voice-dispatch of the nearest unit



Smart emergency phone line

A citizen dials a number and the AI dispatcher answers, triages, reassures and dispatches forces.

- SMS location-share (GPS) → the call auto-opens on the exact spot
- Web enrichment of caller details + an incoming-calls board with full transcript
- Per-call language lock, gender awareness, asks to speak slower when unclear



Fleet PTT communication

Secure push-to-talk across all forces — Android, iOS and dedicated radios.

- End-to-end encryption (AES-GCM), operational & emergency channels
- SOS with peer-pooling, 1-on-1 calls, single-talker floor control
- Tone management, external mic, broad device-model support



Live in-channel voice translation

Every speaker is heard in the listener's language — real-time two-way translation inside the channel.

- 6 languages (Hebrew/English/Russian/Arabic/Spanish/French) with gender matching
- Per-device language — ideal for mixed teams and foreign workers
- Automatic language detection + smart load-shedding



Dispatch console (command center)

One live picture: map, forces, calls, recordings and video.

- Live map (GovMap/Google/satellite) with all forces, polygons and command ranks
- Call & team management, SOS, 1-on-1 chat and push alerts
- Recordings, live camera viewing (video), and an 8-language (RTL) UI



Built-in on-map navigation

A driving route to any call is drawn on the dispatch map — without losing the picture.

- Real road route from the nearest unit, ETA and distance
- Course-up orientation and a draggable panel
- Live incoming-calls board at the center of the console



Predictive tactical map

The system spots a developing incident on its own — before anyone reports it.

- Alerts when forces converge on a spot with no open call
- Filters carpooling / same-shift to avoid false alarms
- Voice announcement by Emmy of the convergence



Locate & dispatch tools

A toolkit to find and open calls fast.

- Location-share link (WhatsApp/SMS) to any phone
- Manual call creation + voice-dispatch straight from a transmission
- Three nearest units + instant navigation



Fleet & device management

Full remote control of field devices.

- GPS + cellular location, anti-spoofing, and positioning even with no SIM
- Per-model OTA updates, geofencing and guest teams
- Remote reboot, stuck-location alert, stable device identity and ranks on the map



Multi-organization & permissions

Manage multiple organizations, hierarchy and modules — on one platform.

- Org tree, tiered permissions and per-customer module toggles
- Civilian classification (foreign workers) separated from readiness teams
- Cross-org channel & SOS sharing by characteristic



Business & customer management

A Monday-style management system, live-connected to the data.

- Licensing, 14-day trial and automated billing (WhatsApp+email), suspension & renewal
- Card payments (Tranzila) + a leads/customers CRM
- Management automations, sales boards and reports



Security, reliability & platforms

Operationally secure, available everywhere.

- Encryption, encrypted passwords, server hardening and full persistence
- Native Android (Google Play) and iOS (App Store) apps
- Web console + a memory connector for the Claude app